



The Corporation of the Municipality of
Central Elgin

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Central Elgin Distribution System

Water Works # 260004761

2024 Summary Report

*For the Period
January 1, 2024 to December 31, 2024*



Central Elgin Distribution System Summary Report for 2024

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Central Elgin Distribution System Summary Report for 2024

INTRODUCTION

The Central Elgin Distribution System is a large Municipal Residential Water system that is owned and operated by the Municipality of Central Elgin providing potable drinking water to both urban and rural customers. Components include a water tower, a pressure boosting station, chlorine boosting equipment, transmission watermains, pressure reducing valves, distribution watermains, water services, fire hydrants and valves. The Elgin Area Water Treatment plant supplies treated lake water from Lake Erie through a network of transmission watermains to the Central Elgin Distribution System. With just over 2,700 properties serviced, this system provides water to a population of approximately 5,700 people.

The largest service area of this water system is the Port Stanley Secondary Distribution System. This system supplies potable water to Port Stanley, Union and rural residents. Other areas serviced by rural watermains are on Barnums Gully Line, Fruit Ridge Line, John Wise Line, Yarmouth Centre Road, Tower Road, Prior Street, Springwater Road (North of Talbot Line), Water Tower Line, Turner Road, Blossom Ridge Drive, Tridon Subdivision (Wellington Road and Highway 3), Jacklin Court and Ferguson Line near Highbury Avenue. Some residents receive their water directly from secondary transmission mains on Dexter Line, Talbot Line, New Sarum Line and Highbury Avenue.

The Central Elgin Distribution System operates under the Safe Drinking Water Act (S.D.W.A.), Regulation 128/04, Regulation 170/03, Drinking Water Works Permit 046-201 and Municipal Drinking Water License 046-101. These documents outline how the water system is operated and water sampling requirements.

Chlorine boosting equipment is located on the discharge line of the Port Stanley Water Tower to assist in maintaining free chlorine residuals in the distribution system. A flow meter and online water quality analyzers assist in chlorine dosing and residual monitoring.

Regulation 170/03 requires a Summary Report to be completed each year for the Central Elgin Distribution System. This Summary Report includes a description of measures taken to comply with the Ontario Drinking Water Regulations, details of non-compliance with the Ontario Drinking Water Regulations and a brief summary of all water testing results. A more detailed summary of all water samples taken is in a separate report called the Annual Report for the Central Elgin Distribution System in the Appendices of this report.

The following is the Summary Report for 2024.

WATER SYSTEM CLASSIFICATION

The Ministry of the Environment Conservation and Parks Rates and Classifies each Water System based on the complexity of the system. Considerations include population served, size and nature of the equipment in use and the source of water. The classification number of systems range from Class 1 to Class 4, Class 1 being the simplest and Class 4 being the most complex. The class of the facility determines the level of operator certification that an operator needs to be able to work in that facility. The Central Elgin Distribution System was classified in 2005 as a Class 2 Distribution System.

REGULATORY COMPLIANCE

The Municipality of Central Elgin complies with the terms and conditions of the Safe Drinking Water Act (S.D.W.A.), Regulation 170/03, Regulation 128/04, Drinking Water Works Permit 046-201 and Municipal Drinking Water License 046-101.

The following is a description of the measures the Municipality of Central Elgin takes to ensure compliance.

Certified Operators

The Municipality of Central Elgin operates the Central Elgin Distribution System with eight certified operators. Regulation 128/04 outlines the training requirements of certified water operators in Ontario. The Municipality of Central Elgin ensures that all of its certified operators are properly trained to conform to Regulation 128/04.

Accredited Laboratories

The Municipality of Central Elgin uses accredited laboratories for all sampling and testing that is required. Microbiological samples are sent to S.G.S. Environmental Services Limited laboratory in London Ontario and chemical samples are sent to S.G.S. Environmental Limited laboratory in Lakefield Ontario.

Supervisory Control and Data Acquisition System (S.C.A.D.A.)

The Municipality of Central Elgin has a S.C.A.D.A. system for all of the water sites. The S.C.A.D.A. system provides operations staff with 24 hour a day, real time interactive contact through a wireless system that operators can view remotely through a wireless laptop computer. This wireless system provides operators with the ability to view and control the equipment at each site.

The S.C.A.D.A. system is constantly recording and tracking security, flows, pump run times, water quality results, water tower levels, water pressures, etc. All of these results are stored on the S.C.A.D.A. computer server. The S.C.A.D.A. computer will generate daily, monthly and yearly reports for review by operations staff.

Central Elgin Distribution System Summary Report for 2024

Each site has unique alarm settings for free chlorine, pressure, security, etc. The S.C.A.D.A. system will automatically notify operators by email and on the app if an alarm is generated at any of the sites.

On Line Water Quality Analyzers

Inside the Port Stanley elevated water tower is a set of online water quality analyzers that continuously analyze the free chlorine, total chlorine and pH of the tower discharge water with the results tracked on the S.C.A.D.A. system. The analyzers have pre-programmed alarms that will sound if a test result falls out of a preset range. These alarms are linked to the S.C.A.D.A. system that will notify water operators.

These analyzers provide operators with water quality information on the discharge water of the water tower. Process adjustments can be made to the chlorine boosting equipment based on this information.

Flow Meter Calibration

There is one 14-inch flow meter on the discharge line of the Port Stanley Water Tower that requires annual calibration. This flow meter measures the volume of water leaving the Port Stanley water tower and is used in pacing of the chlorine feed equipment.

Operations Manual

The Municipality of Central Elgin maintains a Water System Operations Manual that includes:

- procedures for monitoring and recording of in-process parameters for the control of the treatment/water system and assessing the performance of the water system;
- procedures for the operation and maintenance of monitoring equipment;
- contingency plans and procedures for the provision of adequate equipment and material to deal with emergencies, upset and equipment breakdown;
- procedures for dealing with complaints related to the drinking water system, including the recording of the nature of the complaint and any investigation and corrective action taken in respect of the complaint, and;
- up to date Process Flow Diagrams (PFD) and Process and Instrumentation Diagrams (P&ID) for the treatment system.

Drinking Water Quality Management System (DWQMS)

The Municipality of Central Elgin maintains a Drinking Water Quality Operational Plan with associated Procedures that conforms to the Drinking Water Standard 2.0 as outlined in the Safe Drinking Water Act. This Operational Plan and its associated procedures is followed, reviewed and kept current by staff.

Central Elgin Distribution System Summary Report for 2024

Distribution System Water Samples

The Central Elgin Distribution System obtains all of its water from other regulated water systems making all of the samples distribution samples. Samples are taken from various points in the system on a rotational basis to ensure representative sampling of the entire system. Microbiological samples are tested each week for E-Coli, Total Coliforms, Background Colony Counts and Heterotrophic Plate Counts. Samples for trihalomethanes, haloacetic acids, lead, alkalinity and pH are completed as required by Regulation 170/03. Each sample is tested for free chlorine residual, total chlorine residual and turbidity by certified operators to ensure chlorine levels are adequate.

A detailed summary of all test results is in the 2024 Annual Report for the Central Elgin Distribution System.

NON-COMPLIANCE WITH TERMS AND CONDITIONS OF THE DRINKING WATER LICENSE/PERMIT AND REGULATION 170/03

There were zero Non-Compliant issues with in the Central Elgin Distribution System in 2024.

The Annual Ministry of the Environment, Conservation and Parks (MECP) Inspection of the Central Elgin Distribution System completed August 14, 2024 found Water Operations to be in compliance scoring the system 100% compliant.

SUMMARY AND DISCUSSION OF THE QUANTITY OF WATER SUPPLIED

The Summary report requires a discussion and review of the amount of water supplied to the Central Elgin Distribution System. This review includes daily maximum, monthly average and yearly totals of water supplied. The Central Elgin Distribution System has many sources of water supply and does not have the ability to record the amount of water supplied for maintaining the distribution system and fire protection. Billing is done through individual customer water meters.

SUMMARY AND DISCUSSION OF WATER SAMPLING RESULTS

Microbiological Samples

Microbiological water sampling in the Central Elgin Distribution System is completed as required by Regulation 170/03. Weekly microbiological samples are taken from all areas of the system on a rotational basis to ensure water quality goals in all areas are achieved. A summary of the sample results is in the Annual Report for the Central Elgin Distribution System.

Many microbiological samples are taken from the Central Elgin Distribution System each year and on occasion samples are found to contain bacteria in them. This does not mean that the water was contaminated. Bacterial contamination can occur with the use of a contaminated sample bottle or the use of a contaminated sample tap.

In 2024, there were three adverse microbiological sample:

- May 27, 2024.
 - One sample from the sample station located at 657 George Street returned with a result showing one (1) E. Coli and one (1) Total Coliform.
 - Re-samples returned clear of all bacteria.
- August 19, 2024.
 - One sample from the sample station located at 350 Edith Cavell Blvd. returned with a result showing six (6) Total Coliform.
 - Re-samples returned clear of all bacteria.
- October 9, 2024.
 - One sample from the sample station located at 9475 Prior Street returned with a result showing one (1) Total Coliform.
 - Re-samples returned clear of all bacteria.

Chemical Samples

Regulation 170/03 requires lead, alkalinity, haloacetic acid, pH and trihalomethane and routine grab samples for free chlorine testing in the distribution system. Water Operators take more than the minimum free chlorine grab samples to ensure that chlorine residuals are adequate in all areas of the system. A detailed summary of these sample results can be found in the 2024 Annual Report for the Central Elgin Distribution System included in the Appendices of this report.

There were no incidents of adverse chemical samples in 2024.

SUMMARY AND DISCUSSION OF TREATMENT CHEMICALS USED

Sodium Hypochlorite

Sodium Hypochlorite with 12% available chlorine is added with chemical feed pumps to boost the chlorine levels of water leaving the Port Stanley Water Tower. The Sodium Hypochlorite used meets the American Water Works Association (AWWA) and American National Standards Institute (ANSI) standards.

Primary Water Treatment Plant Chemicals

The Elgin Area Water Treatment Plant adds fluoride and chlorine in the treatment process. A summary of the chemicals used in the primary treatment process can be found in the Summary Report for Elgin Area Water Treatment Plant.

SUMMARY AND DISCUSSION OF WORK DONE TO SYSTEM

There was no significant work completed to the Central Elgin Distribution System in 2024.

SUMMARY

The Central Elgin Distribution System is operated by certified water operators with no major issues in 2024. There is a microbiological water-sampling program that reported three (3) adverse bacterial samples. Routine chlorine residual tests ensure that the disinfection in the system is adequate. There were no watermain upgrades to the system in 2024, however there was 600 meters of 200mm water main installed in Lynhurst Tridon Sub-Division. The use of accredited laboratories and the implementation of policies and procedures help to ensure the continuous supply of safe drinking water to the users of the Central Elgin Distribution System.

APPENDIX

A

ANNUAL REPORT

**FOR THE
CENTRAL ELGIN DISTRIBUTION SYSTEM**

**Part III Form 2
Section 11. ANNUAL REPORT.**

Drinking-Water System Number:	260004761
Drinking-Water System Name:	Central Elgin Distribution System
Drinking-Water System Owner:	Municipality of Central Elgin
Drinking-Water System Category:	Large Municipal Residential
Period being reported:	January 1, 2024 to December 31, 2024

<p><u>Complete if your Category is Large Municipal Residential or Small Municipal Residential</u></p> <p>Does your Drinking-Water System serve more than 10,000 people? Yes [] No [x]</p> <p>Is your annual report available to the public at no charge on a web site on the Internet? Yes [x] No []</p> <p>Location where Summary Report required under O. Reg. 170/03 Schedule 22 will be available for inspection.</p> <div style="border: 1px solid black; padding: 5px;"> <p>Central Elgin Administration Office 450 Sunset Drive St. Thomas Ontario, Canada N5R 5V1</p> </div>	<p><u>Complete for all other Categories.</u></p> <p>Number of Designated Facilities served: <input style="width: 100px; height: 20px;" type="text"/></p> <p>Did you provide a copy of your annual report to all Designated Facilities you serve? Yes [] No []</p> <p>Number of Interested Authorities you report to: <input style="width: 100px; height: 20px;" type="text"/></p> <p>Did you provide a copy of your annual report to all Interested Authorities you report to for each Designated Facility? Yes [] No []</p>
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Note: For the following tables below, additional rows or columns may be added or an appendix may be attached to the report

List all Drinking-Water Systems (if any), which receive all of their drinking water from your system:

Drinking Water System Name	Drinking Water System Number
-	-

Did you provide a copy of your annual report to all Drinking-Water System owners that are connected to you and to whom you provide all of its drinking water?
Yes [] No []

Drinking-Water Systems Regulation O. Reg. 170/03

Indicate how you notified system users that your annual report is available, and is free of charge.

- Public access/notice via the web
- Public access/notice via Government Office
- Public access/notice via a newspaper
- Public access/notice via Public Request
- Public access/notice via a Public Library
- Public access/notice via other method _____

Describe your Drinking-Water System

The Central Elgin Distribution System is a collection of water service areas that obtain all of their water from other regulated water systems. The majority of the consumers are in Port Stanley and Union, which obtain all of their water from the Elgin Area Primary Water System. The remaining areas obtain their water from rural spur mains that are connected to other secondary water systems. There are approximately 5,700 people serviced by the Central Elgin Distribution System.

There is chlorine boosting equipment located inside the Port Stanley Elevated Water Tower which uses Sodium Hypochlorite to increase chlorine levels on the discharge side of the water tower.

List all water treatment chemicals used over this reporting period

Sodium Hypochlorite is used for disinfection at the Port Stanley Water Tower and is the only chemical used within the Central Elgin Distribution System.

Were any significant expenses incurred to?

- Install required equipment
- Repair required equipment
- Replace required equipment

Please provide a brief description and a breakdown of monetary expenses incurred

No significant expenses incurred in 2024.

Drinking-Water Systems Regulation O. Reg. 170/03

Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre

Parameter	Result	Unit of Measure	Corrective Action	Corrective Action Date
Ecoli	1	Count/100mL	Resample	May 30, 2024
Total Coliform	1	Count/100mL	Resample	May 30, 2024
Total Coliform	6	Count/100mL	Resample	August 23, 2024
Total Coliform	1	Count/100 mL	Resample	October 11, 2024

Microbiological testing done under the Schedule 10, 11 or 12 of Regulation 170/03, during this reporting period.

	Number of Samples	Range of E.Coli Or Fecal Results (min #)-(max #)	Range of Total Coliform Results (min #)-(max #)	Number of HPC Samples	Range of HPC Results (min #)-(max #)	Number of Background Samples	Range of Background Results (min #)-(max #)
Distribution System	536	0 to 1	0 to 6	533	<10 to 310	526	0 to 29

Operational testing done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report.

Parameter	Number of Grab Samples	Range of Results of grab samples (min #)-(max #)	Number of Continuous Monitoring Samples	Range of Results of continuous monitoring (min #)-(max #)	Average of continuous monitoring results
Turbidity (Distribution)	1413	0.04 to 0.94 NTU	0	N/A	N/A
pH (Distribution)	6	6.68 to 7.34	8760	7.10 to 7.93	7.32
Free Chlorine (Distribution)	1676	0.07 to 2.16 mg/L	8760	0.54 to 5.00 mg/L	1.34 mg/L
Total Chlorine (Distribution)	1676	0.14 to 2.32 mg/L	8760	0.55 to 4.84 mg/L	1.49 mg/L

NOTE: Record the unit of measure if it is **not** milligrams per litre.

Summary of additional testing and sampling carried out in accordance with the requirement of an approval, order or other legal instrument.

Date of legal instrument issued	Parameter	Date Sampled	Result	Unit of Measure
-	-	-	-	-

Drinking-Water Systems Regulation O. Reg. 170/03

Summary of Inorganic parameters tested during this reporting period or the most recent sample results

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
Antimony				
Arsenic				
Barium				
Boron				
Cadmium				
Chromium				
*Lead	See	Table	Below	
Mercury				
Selenium				
Sodium				
Uranium				
Fluoride				
Nitrite				
Nitrate				

Summary of lead testing under Schedule 15.1 during this reporting period

Location Type	Number of Samples	M.A.C.	Range of Lead Results	Number of Exceedances
Plumbing	0	0.10 mg/L	N/A	N/A
Distribution	0	0.10 mg/L	N/A	N/A

Summary of alkalinity testing under Schedule 15.1 during this reporting period

Location Type	Number of Samples	M.A.C.	Range of Alkalinity Results	Number of Exceedances
Distribution	6	N/A	94 to 98 mg/L	N/A

Summary of Organic parameters sampled during this reporting period or the most recent sample results

Parameter	Sample Date	M.A.C.	Result Value	Unit of Measure	Exceedance
Alachlor					
Aldicarb					
Aldrin + Dieldrin					
Atrazine + N-dealkylated metabolites					
Azinphos-methyl					
Bendiocarb					
Benzene					
Benzo(a)pyrene					
Bromoxynil					
Carbaryl					
Carbofuran					
Carbon Tetrachloride					
Chlordane (Total)					
Chlorpyrifos					

Cyanazine					
Diazinon					
Dicamba					
1,2-Dichlorobenzene					
1,4-Dichlorobenzene					
Dichlorodiphenyltrichloroethane (DDT) + metabolites					
1,2-Dichloroethane					
1,1-Dichloroethylene (vinylidene chloride)					
Dichloromethane					
2-4 Dichlorophenol					
2,4-Dichlorophenoxy acetic acid (2,4-D)					
Diclofop-methyl					
Dimethoate					
Dinoseb					
Diquat					
Diuron					
Glyphosate					
Total Haloacetic Acids (HAA5)	2024 Avg.	R.A.A. 0.080	R.A.A. 0.010	mg/L	No
Heptachlor + Heptachlor Epoxide					
Lindane (Total)					
Malathion					
Methoxychlor					
Metolachlor					
Metribuzin					
Monochlorobenzene					
Paraquat					
Parathion					
Pentachlorophenol					
Phorate					
Picloram					
Polychlorinated Biphenyls(PCB)					
Prometryne					
Simazine					
THM (Total) (NOTE: show latest annual average)	2024 Avg.	R.A.A. 0.10	R.A.A. 0.042	mg/L	No
Temephos					
Terbufos					
Tetrachloroethylene					
2,3,4,6-Tetrachlorophenol					
Triallate					
Trichloroethylene					
2,4,6-Trichlorophenol					
2,4,5-Trichlorophenoxy acetic acid (2,4,5-T)					

Trifluralin					
Vinyl Chloride					

List any Inorganic or Organic parameter(s) that exceeded half the standard prescribed in Schedule 2 of Ontario Drinking Water Quality Standards.

Parameter	Result Value	Unit of Measure	Date of Sample
-	-	-	-

(Only if DWS category is large municipal residential, small municipal residential, large municipal non residential, non municipal year round residential, large non municipal non residential)